

Proportion of claims settled across ageing

Metric	FY25-26
Proportion of claim settled within 15 days from date of filing	89.62%
Proportion of claim settled within 30 days from date of filing	91.53%
Proportion of claim settled within 60 days from date of filing	99.65%
Claims settled beyond 60 days	0.35%

Claims Settlement Status

Metric	FY25-26
% Claims remaining unsettled at year end	0.00%
% Claims paid in full	99.78%
% Claims paid in part	0.00%
% Claims repudiated	0.22%
% Claims Rejected	0.00%
% Claims Closed (withdrawn / no response)	0.00%

Value Proportion of claims settled

Metric	FY25-26
Value proportion of claims settled	98.11%