

**Proportion of claims settled across ageing**

| Metric                                                         | YTD Jun'26 |
|----------------------------------------------------------------|------------|
| Proportion of claim settled within 15 days from date of filing | 88.97%     |
| Proportion of claim settled within 30 days from date of filing | 90.37%     |
| Proportion of claim settled within 60 days from date of filing | 100.00%    |
| Claims settled beyond 60 days                                  | 0.00%      |

**Claims Settlement Status**

| Metric                                    | YTD Jun'26 |
|-------------------------------------------|------------|
| % Claims remaining unsettled at year end  | 0.00%      |
| % Claims paid in full                     | 99.92%     |
| % Claims paid in part                     | 0.00%      |
| % Claims repudiated                       | 0.08%      |
| % Claims Rejected                         | 0.00%      |
| % Claims Closed (withdrawn / no response) | 0.00%      |

**Value Proportion of claims settled**

| Metric                             | YTD Jun'26 |
|------------------------------------|------------|
| Value proportion of claims settled | 84.40%     |

**Cases pending / open**

| Metric                                           | YTD Jun'26 |
|--------------------------------------------------|------------|
| % of cases pending /open at the end of the month | 9.45%      |