ANNEX-VII (A)

```
Date: [ Date ]
To,
The Insurance Ombudsman
tdCenter_address
Dear Sir,
Re: Complainant against [
                         Insurance Comp
[ Branch ] Branch/Division
Policy No. [tdPolicy No ]
       Name: [Name _of_Complainant ]
Your Reference Complaint No.: [ complaint_No ]
With reference to your letter dated [Letter_Date_of_Annex_7] on the above subject, we hereby
give our unconditional and irrevocable consent to the Insurance Ombudsman to act as a Mediator
between the Insurance Company and complainant and give his recommendation for the resolution of the
complainant.
[Comments]
Your faithfully,
(Signature)
Designation: [ Designation ]
```